

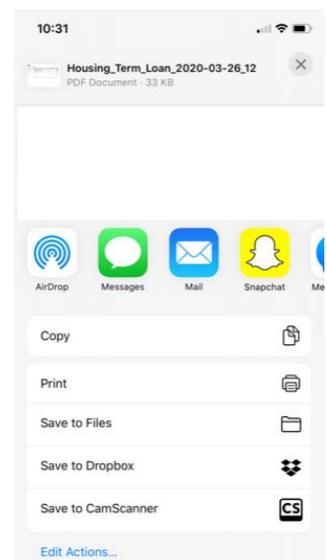
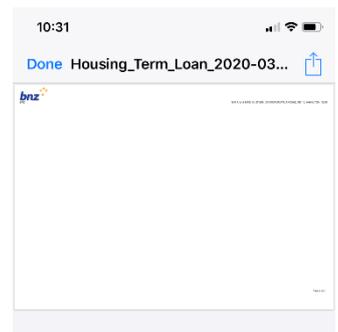
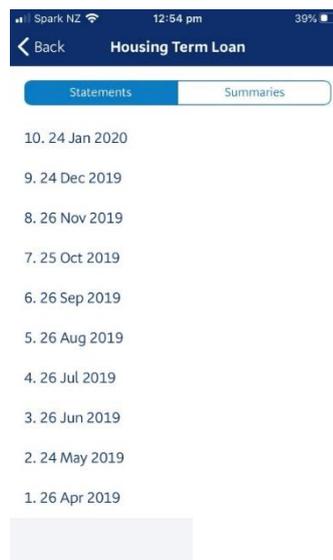
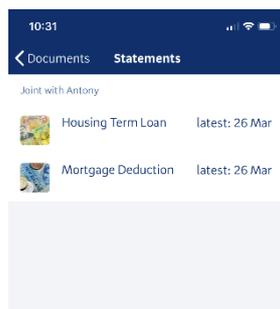
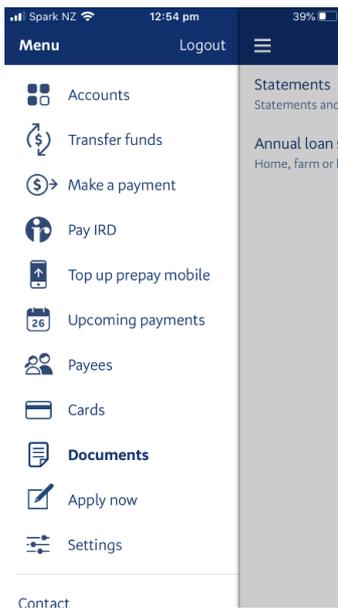


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Guide to downloading BNZ Statements using Online Banking Mobile App & Desktop

1. Log into BNZ Online Banking App or at www.BNZ.co.nz
2. On the top left hand corner select the menu and then select documents
3. Select Statements from the menu
4. Select the account you are wanting statements from
5. A list of statements will appear, you can then select each date range and the statement will open
6. Select the export button at the top right hand on the screen it will give options share the statement
7. Select the mail icon and complete usual steps to send an email



Please don't hesitate to contact one of the team if you need a hand or have any questions.